**GPEA 2024 - Summary of Performance / Awards / Best Practice**

**Full Official Name of Applicant:**

Work year / Financial year e.g. Jan to Dec, Apr to Mar etc:

**1. Key Performance Indicators - Results for latest 3 years reported (2021, 2022 and 2023)**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Focus Areas** | **Performance Indicator** | **KPI Formula - what is measured** | **Year 2021** | **Year 2022** | **Year 2023** |
| Customers / Market / Service |  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
| Products / Processes |  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
| Financial results |  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
| Workforce |  |  |  |  |  |
|  |  |  |  |  |
| Governance |  |  |  |  |  |
| Productivity Related |  |  |  |  |  |
|  |  |  |  |  |
| Technology / 4th Industrial Revolution |  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |

**2. Market and Competitive Position:**

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| --- | --- | --- | --- | --- |
| **Market place recognition/ Competitive position** | **2021** | **2022** | **2023** | **Name of Competitor as relevant** |
| Market Share |  |  |  |  |
| Market position |  |  |  |  |
| Competitive position |  |  |  |  |

**3. Awards accorded in last 3 years - Top 3 ranked in terms of significance (2021 to 2023)**

|  |  |  |  |
| --- | --- | --- | --- |
| **Title of Awards / Accolade** | **Year Awarded** | **Name of Awarding body / authority** | **In recognition for /of what?** |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |

**4. Other Awards for last 3 years - Top 3 ranked in terms of significance**

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| --- | --- | --- | --- |
| **Title of Awards / Accolade** | **Year Awarded** | **Awarded by whom (the body / authority)** | **In recognition for /of what?** |
|  |  |  |  |
|  |  |  |  |
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**5. Identify Two Best Practices adopted by GPEA Applicant in any process and still actively deployed**

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| --- |
| **Title of Best Practice 1:** |
| Brief Description of Best Practice (in max 100 words) |
| Why is it considered as a Best Practice and where was it learned or adopted from (in max 80 words) |
| Any process measures / performance standard (tangible / intangible) available to consider as best practices (in max 50 words) |

**Note: Applicant may attach 2 pictures / pictorial of the 2 best practices if useful to help understanding.**

|  |
| --- |
| **Title of Best Practice 2:** |
| Brief Description of Best Practice (in max 100 words) |
| Why is it considered as a Best Practice and where was it learned or adopted from (in max 80 words) |
| Any process measures / performance standard (tangible / intangible) available to consider as best practices (in max 40 words) |

**Note: Applicant may attach 2 pictures / pictorial of the best practice if useful to help understanding.**

**One of the 2 best practices can be submitted for APQO Best Practice Award**